

AL MANHAL

Data Protection and Support



(MDPS)



THALES
e-Security



sage



OUR HISTORY

Al-Manhal Data Protection and Support is a distinguished, well-established company. We have worked hard over the years to provide high quality service and distinctive products to our customers in order to ensure their satisfaction. Developing mutual trust and maintaining close ties with our customers have been the keys to successful expansion of our customer base.

The company was founded in 1990 under the name *Al-Manhal Computer Service and Trade*. Over a period of nineteen years, Al-Manhal developed into one of Jordan's leading data protection companies.

In 2009, the company changed its name to *Al-Manhal Data Protection and Support* (MDPS). Since then, it has continued to become widely-known for specializing in information security, including the supply and installation of communication, network, and power protection devices.

More specifically, Al-Manhal offers computer network processing machines, data encryption devices, data protection software, payment software solutions, instant card issuing and ATM solutions, IT equipment, and wired and wireless information transfer machines. Further, the company provides consultation, technical research, and marketing and management services.

Al-Manhal Data Protection and Support is the exclusive distributor for the following companies' products: Thales e-Security (France), Galaxkey (UK), and PayLogic (Morocco)

Al-Manhal Data Protection and Support is also a partner of: Atlantis Solar (USA)

Our Vision

Our vision has always been that Al-Manhal will take the lead in power protection, networking security, and information and data encryption technology in Jordan. We have worked toward that vision not only by providing consultancy, technical research and data centres that protect client information, but also by maintaining international standards.

Our Mission

Our team at Al-Manhal is dedicated to offering high-quality data protection and information security for organizations and individuals who are seeking to upgrade their technical standards and overcome security problems. In turn, this helps them attain a higher level of distinction and success that comes with adherence to quality standards. Our mission is also to provide convenient working conditions for employees as well as remunerative incentives for both employees and investors. We do this by encouraging:

- Creativity and excellence by issuing bonuses, gifts, endowments and training.
- Acknowledgement of employee contributions and achievements within the employee appraisal system.
- Skills development in our company's comfortable work environment.
- Participation in local activities and social events.
- Teamwork and harmonious relationships within the company.
- A spirit of commitment to the company's aims and objectives.
- Research and consultancy among Al-Manhal employees.
- Participation in efforts to develop our facilities and services.

To achieve this mission, Al-Manhal believes:

... In depending mainly on mature and committed human resources.

... That solid values, ethics and good communication are the driving forces that provide guidance and set a high standard for our company. In fact, these qualities distinguish each of our employees and us as a company. They are the basis of our identity.

... In putting our values into action by turning them into working principles.

... that our values are fundamental to our organizational structure, and ensure our stability, commitment and superiority over our competitors.

Our Values

Piety is the essence of one's existence and work in life. When an employee fears God, it is embodied as a comprehensive standard of his behaviour in the company. Piety will manifest itself in an employee's attitude toward himself, and in his behaviour toward colleagues, superiors, subordinates, and clients. It will even be noticeable in his treatment of the products and equipment that his company sells.

Equity governs relationships and those one deals with. Fairness and equity in the workplace demand that one is never unjust. In fact, equity opposes injustice according to the company's by-laws, Code of Conduct and workplace ethics.

Cooperation and teamwork should govern work relations among employees, not ruthless competition and conflict. Moreover, it is honest competition between companies that is the true indicator of which companies are the most powerful and competent. Honest competition will also reveal which products are of the highest quality with the best payment terms and price.

Our Goals:

1. To maintain close relationships with our clients, and to gain their satisfaction with our company by:

- Responding promptly to stated requirements.
- Anticipating clients' needs.
- Proceeding according to expectations.
- Providing informative consultation and unsurpassed solutions.
- Assisting with risk management.
- Raising the standard of services offered.

2. To adopt a feasible and scientific working method by:

- Carrying out continuous review and analysis of the current working method, and seeking efficient alternatives.
- Establishing the concept of professional work among employees in order to enhance the company's values.
- Developing future plans and strategies (daily – weekly – monthly – quarterly- yearly).

3. To develop employees' capabilities through continuous training and development.

4. To work according to international standards, namely ISO 9001:2008.

5. To provide prompt, competitive service at reasonable cost.

Quality Control

The quality control management system was developed in accordance with the requirements of ISO 9001:2008 to be able to:

- Identify the interconnecting procedures needed for a high quality management system that can regularly be developed and enhanced.
- Define the criteria and methods needed to ensure effective control of operations.
- Provide the resources and information that will sustain the implementation and monitorization of operations.
- Monitor, measure and analyze procedures on a regular basis.
- Implement methods that achieve intended outputs and continuously improve procedures.

Quality Policy:

Al-Manhal regularly provides high quality products and services that surpass our clients' expectations.

We periodically review our objectives in accordance with systems and procedures, and we comply with the laws and regulations involving our provision of services.

The management and staff at Al-Manhal believe that an authentic quality policy is achieved by applying ISO 9001:2008 specifications and continually advancing the company's quality control system, in addition to providing regular training programs to enhance employee efficiency.

Why Al-Manhal

Over the years, Al-Manhal has built up its reputation based on its consistently high level of professionalism, and on its ability to provide guidance and advice on information-protection strategies. Our expertise comes from truly believing in everything we offer you:

1. Solutions are designed to suit YOUR business. We don't expect you to adapt to our work schedule. You'll receive immediate assistance because we're here to help. You'll find that we are flexible to work with.
2. You'll receive no less than the best equipment because we deal only with leading providers of technological solutions. Some of the companies we deal with include Thales e-Security (France), Galaxkey (UK), Sage (UK), PayLogic (Morocco).
3. You'll be given the best consultations involving safety solutions. You can rest assured of their validity and suitability for your needs. Your

problems will be solved, enabling you to fit the solutions into your plans for the future.

4. Your requirements will be met by an efficient, knowledgeable and highly qualified team.

5. You'll receive first-class products and service.

6. Your agreement with us and our responsibilities toward you will be clear and understandable.

7. Your needs and requirements will be met promptly.

8. You'll receive a high degree of security and protection.

9. You'll be dealing with a trustworthy, reliable, ISO-certified company.

Our Market

Part of our market consists of the people, banks, companies and other consumers that are seeking information protection, security and confidentiality. They are looking for business software solutions for sales, purchasing, accounting, marketing, planning, customer service, and more.

We strive to resolve the most critical issues facing our clients. This means understanding customer needs in each type of sector we serve, and providing effective solutions in a timely manner with reliable, high-performance security products.

Al-Manhal's aim is to provide data encryption and information protection to customers in all sectors who are looking for greater security for their businesses. We also target researchers seeking to protect all aspects of their research.

Our Clients

We have a wide range of clients from the following sectors:

Public

Armed Forces

Agricultural

Construction and Contracting

Power Generation (Oil and Gas)

Health

Services

Transport

Telecommunications

Information Technology & Data Centers

Industrial

Commercial

Banking and Financial

Residential

A clients list is available upon request.

Contact Information

Al-Manhal Data Protection and Support Co., Ltd.

77 Umayyah Ben AbdShams Street
Amman Commercial Center (Al Abdali)

4th Floor

P. O. Box 926395 Amman, 11190 Jordan

Telephone: +962-6-560-4101

Telefax: +962-6-569-5167

Email: info@al-manhal.com

We are PROUD of our customers.

We make every effort to ensure
our customers are DELIGHTED!